

Conference Italy 2011: „European Conference on Cross-Border Mediation“ – Civil Justice 2007/2013

Date	Topic		Comment	
Pre Conference	Wednesday (19th oct.)		50 selected guests	
19.00	Registration and Welcome			
19.30 – 20.00	Dinner Speech	NN		
20.00 – 24.00	Reception Dinner		Dinner music	
Day 1	Thursday (20th oct.)			
08.30 – 09.30	Registration of Participants			
09.30 – 11.00	Plenary Session I			
		Topic	Speaker	
	10'	Welcome	Angelo Santi (Resolutia / Italy)	confirmed
	20'	Keynote 1: ...	Representative of Italian Ministry of justice	requested
	20'	Keynote2: Mediation in Europe	Diana Wallis (Vice President of the European Parliament, Brussels)	confirmed
	10'	Business Theatre		
	20'	Keynote 3: Mediation suggested by the Court. The experience of Court of Appeal of Milan	Laura Laera (Court of Appeal of Milan / Italy)	confirmed
11.00 – 11.30	Coffee break			
11.30 – 13.00	Plenary Session II			
			Speaker	
	15'	Insurance claim settlement and mediation, especially of national and international car accident claims	Holger Backu (Chairman of the board / InterEurope AG European Law Service)	confirmed
	15'	Online Dispute Resolution at ebay	Colin Rule, former Director Online Dispute Resolution, eBay and Paypal/USA	confirmed
	10'	Business Theatre		
	15'	Professional conflict management in global	Mr. Briem (Project Executive	confirmed

		companies	Conflict management, SAP AG/Germany)	
	15'	Mediation in Business Settings	Antonio Matonti (Legislative Affair Office – Confindustria /Italy)	confirmed
		Closing Speech		
	20'	European enforcement order	Francesco Paolo Luiso (University of Pisa – Faculty of Law / Italy)	confirmed
13.00 – 14.30	Lunch break			
14.30 – 16.00	Workshop Sessions A			
		Topic	Trainer	
	A1	Crossing the borders – Psychological aspects of mediation	Klaus Harnack (University of Konstanz / Germany)	confirmed
	A2	RisolviOnline.com – the online mediation project by the Arbitration Chamber of Milan. Project, issues and lessons learned	Roberta Regazzoni (Chamber of Commerce Milan – RisolviOnline/Italy)	confirmed
	A3	Intercultural issues in cross-border mediation	Irka Fuerle (culture.communication / Germany)	confirmed
	A4	The Italian implementation of Directive 52/2008/CE	Maurizio di Rocco Angelo Santi (Resolutia / Italy)	confirmed
	A5	ODR	Colin Rule (modria.com/USA)	confirmed
	A6	The conflict in the international trade contract	Paola Lucarelli (University of Florence – Faculty of Laws/Italy)	confirmed
	A7	Co-mediation	Gernot Barth Bernhard Böhm (Steimbeis Consulting Center business Mediation/Germany)	confirmed
	A8	Bi-national disputes over parents and children issues	Christoph Paul (Mikk e.V. / Germany)	confirmed
	A9	...	Mr. Briem (SAP)	confirmed
16.00 -	Open Space/World Cafe/Speakers Corner			
19.30	Conference dinner / Social program			
Day 2	Friday (21st oct.)			

9.30 – 11.00	Workshop Sessions B			
		Topic	Trainer	
	B1	Intercultural mediation in companies from the employee's view Mrs. Schoenherr (BASF SE/Germany)	Ms. Schoenherr (BASF SE)	confirmed
	B2	A model of different perspectives on mediation between parties with various cultural backgrounds – From a specific cultural point of view	Katharina Kriegel (University of Jena/Germany)	confirmed
	B3	Online Disputes Resolution	Brian Hutchinson / UK	confirmed
	B4	Mediation in medical malpractice field	Ilaria Pagni (University of Florence – Faculty of Laws / Italy)	confirmed
	B5	Managing a multi-parties mediation	Silvia Pinto – Paola Ventura (Resolutia - Italy) – Dr. Buffone	confirmed
	B6	What skills should a mediator have when dealing with cross border conflicts?	Ana Maria Gonçalves	confirmed
	B7	Currency and execution of mediation agreement in the European judicial area	Elena D'Alessandro (University of Rome Tor Vergata – Faculty of Laws / Italy)	confirmed
	B8	Cross-Border Mediation in the Automotive Industry	Dr. Martin Engel Dr. Ralf Deutlmoser (Germany)	confirmed
	B9	Risk management	Prof. Dr. jur. André Niedostadek	confirmed
	B10	Helicopter Catastrophe Mediation	Gerhard Falk (Austria)	confirmed
11.00 – 11.30	Coffee Break			
11.30 – 13.00	Closing Speech William Ury & Discussion			
13.00 – 14.30	Lunch Break			
14.30 – 18.30	Optional: Training Sessions (William Ury)			